

2020 Map the System SAID Business School, University of Oxford

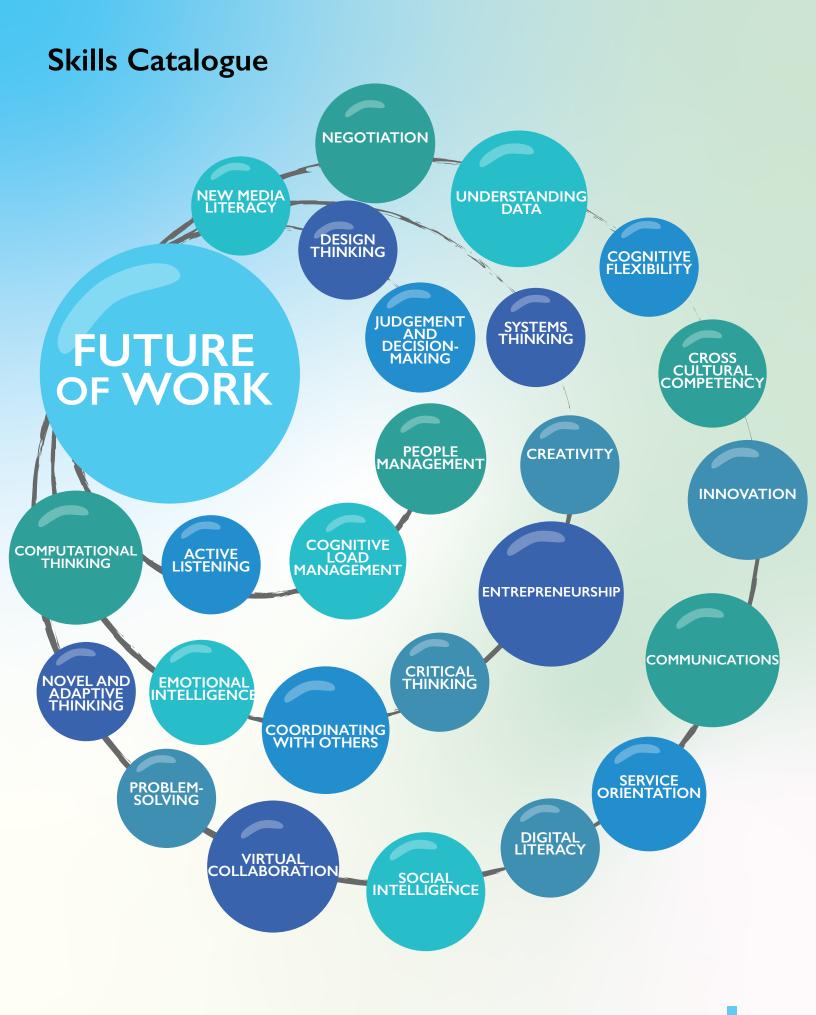
Wainright Acquoi Brima Bangura Lima Sarhadi Morgan Wack

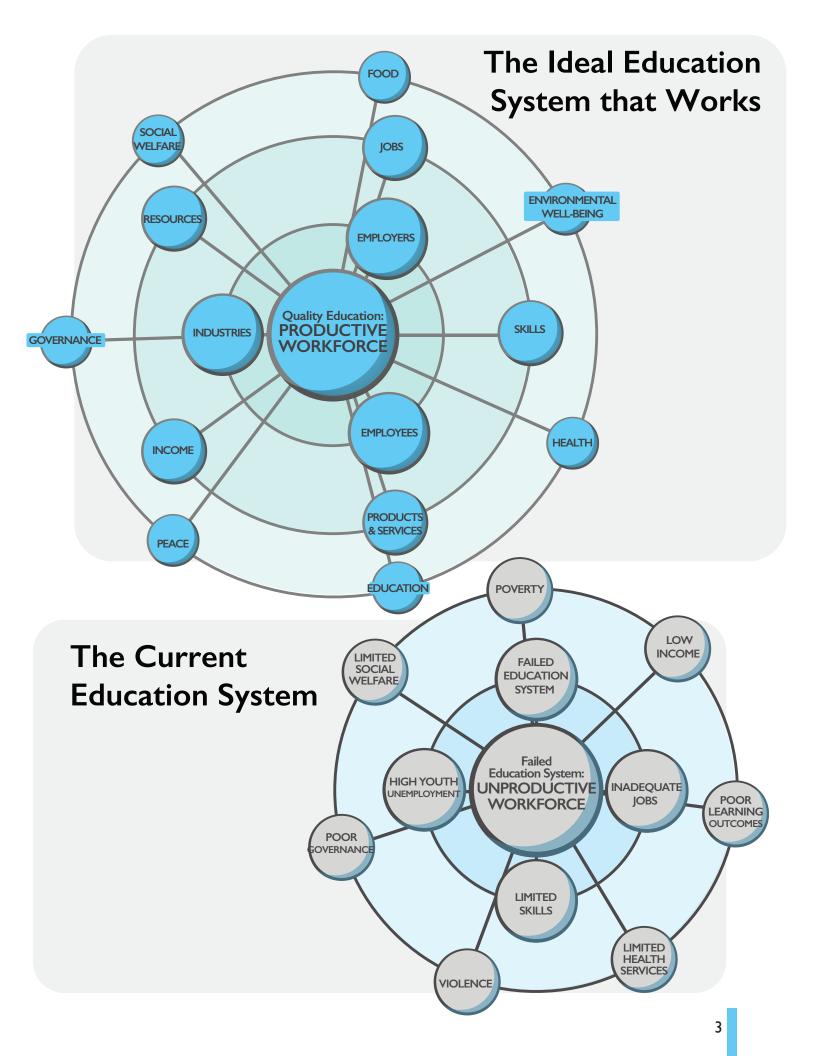
Watson Institute at Lynn University



The Workforce, Sustainable Development Goals and Society

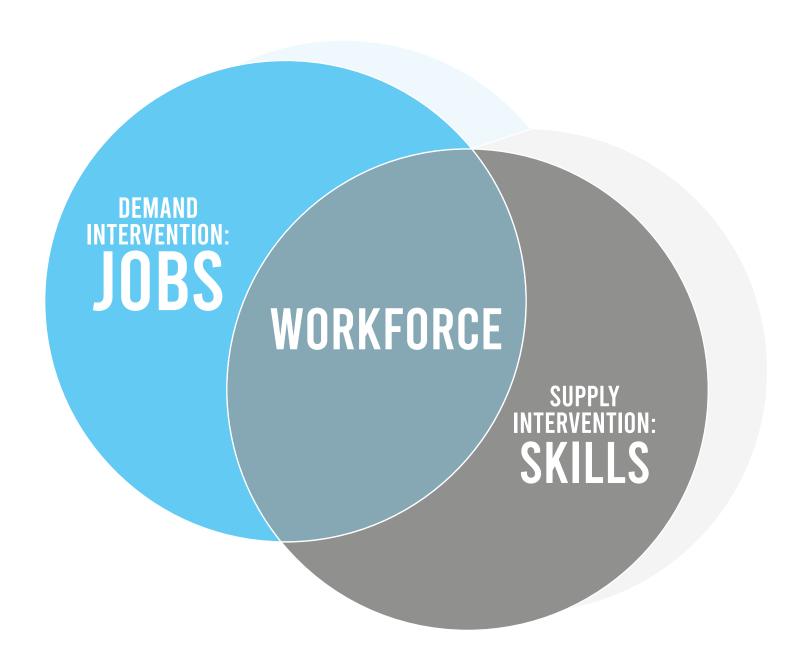
The workforce is the nucleus of a society. A nation's socio-economic, political, and cultural growth is dependent on a productive workforce. The World Health Organization (2014) reports that "A Universal Truth is, There is No Health Without a Workforce." Without a healthy life, we lose on all fronts. Health is wealth, and health is happiness.



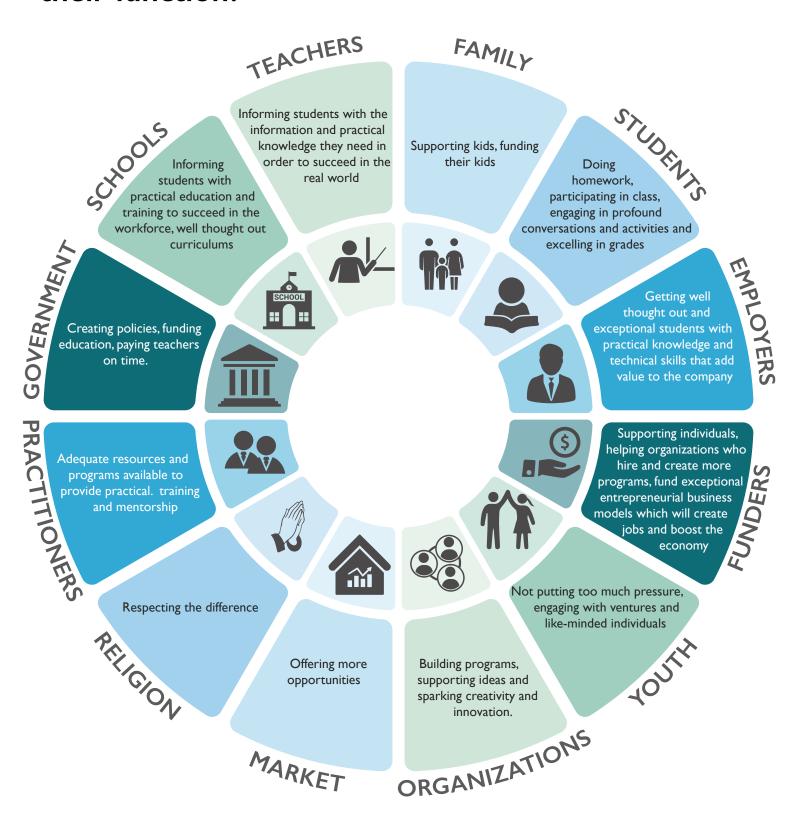


Understanding the Education-Workforce System

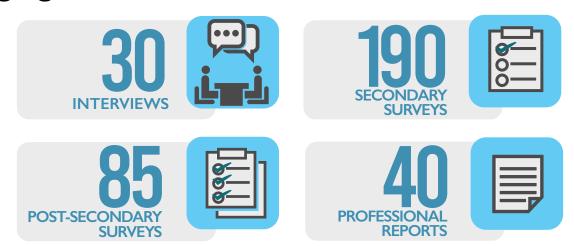
Both supply and demand face severe headwinds



Who are the stakeholders, and our expectation of their function?



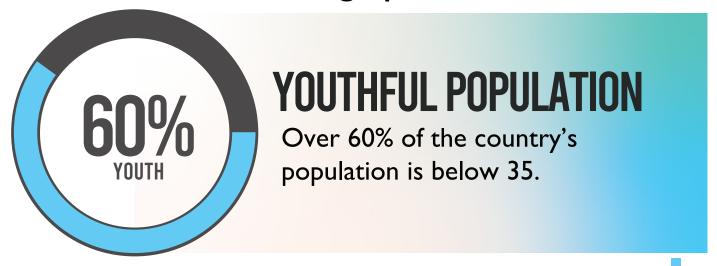
Engaging with the Stakeholders



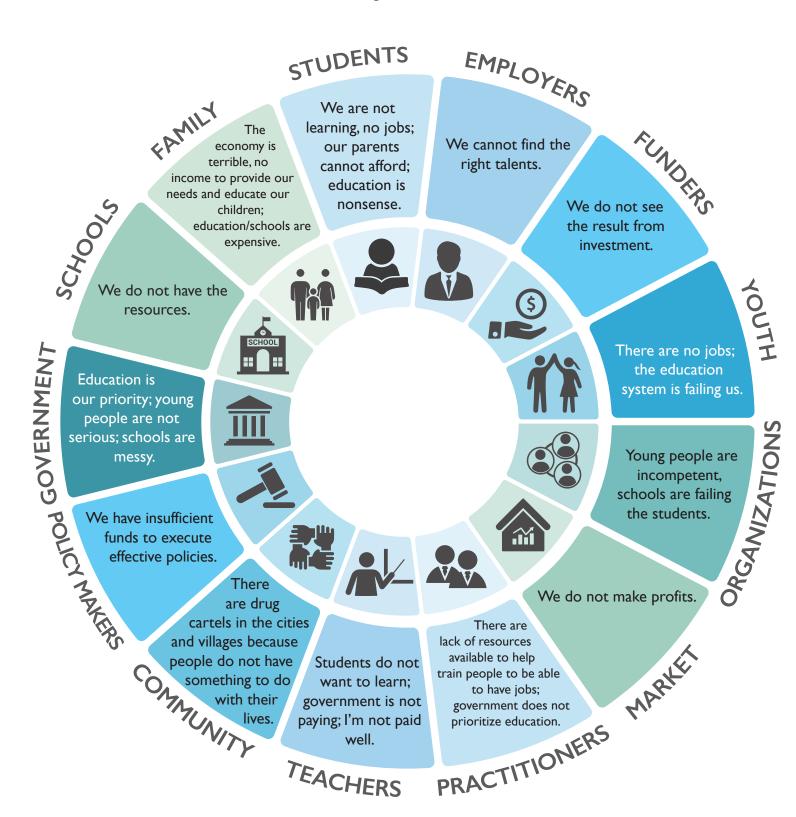
How do we find out if the system is working?

- 1. What is the framework for curriculum development across Liberia?
- 2. What is the current scenario for learning outcomes and students' success in the workforce?
- 3. Of what "quality" is the education available across Liberia and what are the gaps?
- 4. What are the current local and global solutions and their framework?
- 5. What implementable policy and program framework can be suggested to improve learning outcomes and workforce development?

Liberia's Potential Demographic Dividend



Setting the Narrative: The Stakeholders' Perspective



The Problem Landscape

Four Forces are Breaking All Trends

Shifting focus of economic activities and dynamism

Acceleration of technology

Growing demographics

Flows: the degree of connectedness through trade, capital, people and information





reported they struggle to find talents for open vacancies due to inadequate skills



reported lack of or limited jobs



reported their university or schools did not prepare them for the workforce

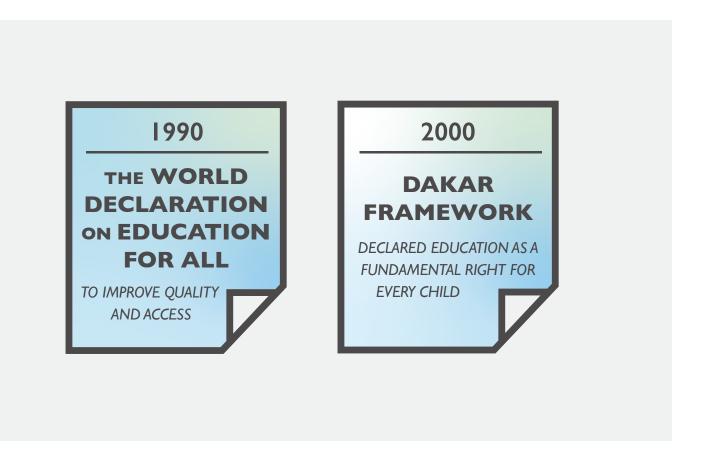
Problem Statement

There is a mismatch between the skills schools are teaching students and the workforce demand.

"Education is a fundamental human right that should fulfill the promise of freedom for all, boosting more jobs, higher wages, innovation, and stronger societies. And it must be based on measurable Learning Indicators and Outcomes."

— Ignite Africa

Education is a Fundamental Right

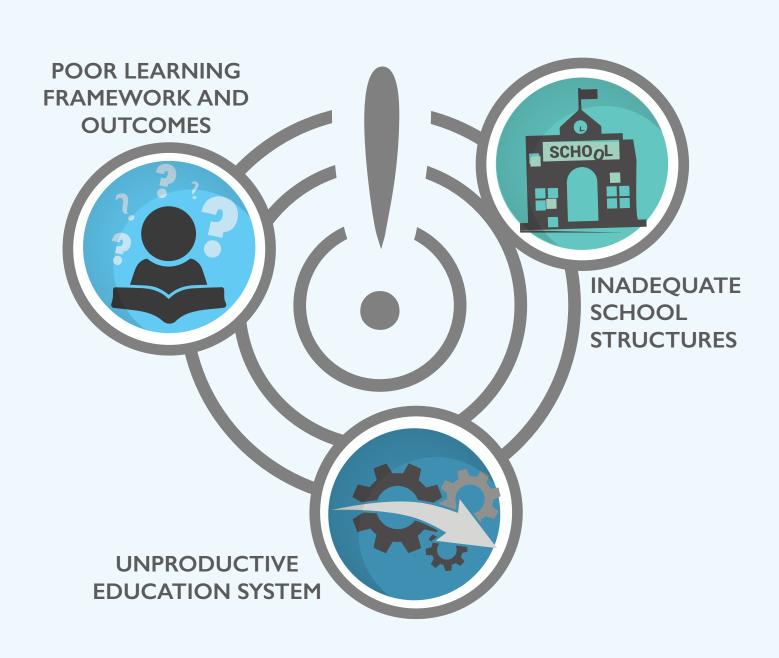


Quality Education

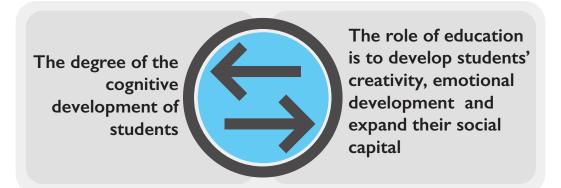


Liberia's Learning Crisis is a Moral Crisis

Teaching and learning do not align to develop students' cognitive, socio-emotional, and behavioral skills and abilities.



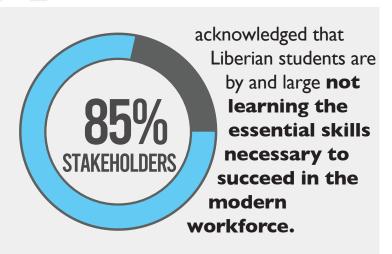
Poor Learning Framework and Outcomes Two pathways to inform proper outcomes



"A well-educated, enlightened, and active mind, able to wander freely and widely, is one of the joys and rewards of human existence."

UN CESCR. 1999

The Scope of the Problem STUDENTS ARE NOT LEARNING



According to the country's leading professionals, there is a lack of motivation and inadequate resources within the Liberian Government and Education Ministry to facilitate students to develop the right mindset in the classroom, and apply their knowledge as productive resources as graduates.

"People are not learning, they are only getting education. Learning is bad."

|efferson Krua, CEO, The Bush CHICKEN

"Students lack basic real-world skills. Students are not independent and critical thinkers."

Atty. Mmonbeydo Harrell, Teacher, Founder & Executive Director,
Organization for Women and Children

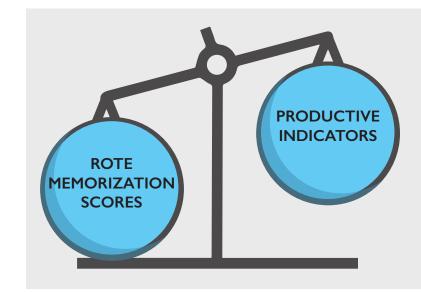
"Students at both secondary and college levels do not come out of Liberian schools with skills necessary to succeed in the modern workforce."

Mahmud Johnson, CEO, I-PALM LIBERIA

LEARNING OUTCOMES ARE INADEQUATELY

MEASURED

Of crucial importance to the long-term outlook of Liberia's long-term development, both the qualitative and quantitative results of our study suggest that the nation's schools measure learning outcomes based on rote memorization scores rather than on productive indicators with more direct correlations to domestic growth.



"Schools are not following up where their students are employed, enrolled or absorbed."

Lakshmi S. Moore, Country Director, ActionAld Liberia

CURRICULUM ARE OUTDATED



Based on our interviews with students, graduates, and professionals, it became evident that the government's current school curriculum is widely perceived as being outdated and insufficient. This finding has been substantiated by recent evidence suggesting that the national curriculum has been updated only once in the past decade, accounting in part for gaps in graduate knowledge of essential technologies.

Latim Da-Thong, Deputy Minister of Education

[&]quot;One of the fundamental problems we had after our assessment was the curriculum, it was content-based and teacher-centered and did not meet students' learning demands."

TEACHERS ARE DEMOTIVATED AND UNTRAINED



Data shows that 3 in every 4 Liberian teachers reported having to take on more than one teaching job to provide for their families.

Employment for many teachers offers returns that often fail to cover the baseline costs of weekly food, transportation, and communications. As a result of these low wages, teachers often lack motivation hindering long term student development.

"Most teachers lack the capacity to fully prepare the students in the classroom for out of class success."

Desmond Diggs, Founder & CEO, Teach for Liberia

DATA IS UNAVAILABLE

The abhorrent lack of data poses a great threat to understanding the depth of Liberia's learning crisis and interventions. Indicators from learning objectives to learning performance and learning outcomes have little to no data available to track both at the school and national levels



Inadequate School Structures

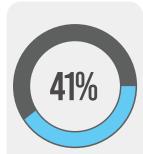
"[When we] motivate students to learn effectively, [we] unveil the potential to contribute to human capital, well-being, and wealth."

Ignite Africa

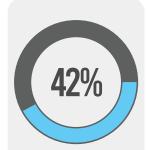
The Scope of the Problem

THERE ARE POOR SCHOOL AND LEARNING CONDITIONS

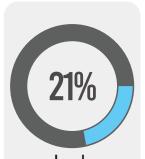
SCHOOLS IN LIBERIA



Operate within solid, standing structures



Equipped with access to safe and functional water supply



Lack functioning toilets

million There 1.49 are students and 5,438 schools Liberia. Without across fundamental inputs, it is unsurprising that both computer and science laboratories remain an out-of-reach luxury for many Liberian students.

"There are only a few good schools."

Atty. Mmonbeydo Harrell, Teacher, Founder

& Executive Director, Organization for Women
and Children

LACK OF CAREER DEVELOPMENT

In addition to poor infrastructure, effective career development programs are privileges that come with being enrolled at some elite schools. Schools do not invest in market research or analysis to ascertain where opportunities exist for students beyond the classrooms.



"The system is burdening high school students with irrelevant materials and it translates into poor choices for career and employment opportunities."

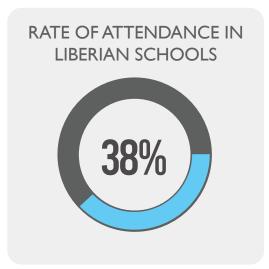
Hh Zaizay, Executive Director,
President's Young Professionals Program

"There is a limited focus by schools to support students career development."

Lakshmi S. Moore, Country Director, ActionAid Liberia

Unproductive Educational System

Enrollment remains a major challenge for Liberian schools. For the students privileged enough to be able to be considered students, they struggle with limited access to relevant materials and inadequate infrastructure, which directly disrupts the quality of their education.

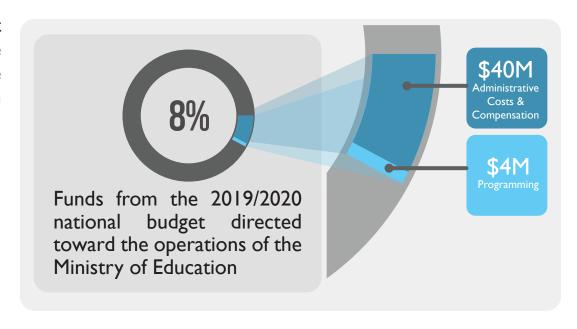


"The entire ecosystem is set up to fail students. If you are only functionally literate, but you can't read, comprehend, write, analyze, etc. -- you are set up for failure."

Dr. Robtel Pailey, Fellow, Oxford University

The Scope of the Problem INADEQUATE INVESTMENT IN EDUCATION

The national budget does not prioritize a d e q u a t e investment in education.



There are many factors for a bad education, but it's a matter of priority -- we have not prioritized young people and education in Liberia."

James Kiawoin, Co-founder, SMART LIBERIA

SHORT TERMISM AND LACK OF PRIORITIES

Liberia runs a six-year term, and depends largely on donor funding. In most cases, donors



dictate what the priorities are without experiencing or encountering the student's lived-in realities. For education, as transition takes place between leadership at the Ministry of Education, so does current priorities and program interventions. As a result, each leadership is solely focused on what short-term goal this can achieve while in leadership, and not on the long-term systemic challenges.

GENDER GAP

Young girls are mostly not recognized for their skills and competence and as formidable candidates for the classrooms and employment, but sexual tools.

"Sexual harassment and sexual pleasures in return for grades and jobs are common concerns in both the education and employment settings."

Dr. Robtel Pailey, Fellow, Oxford University



THE EMPLOYMENT NIGHTMARES



acknowledged the lack of or limited standards for meritocracy in employment, where people are hired and not competent or qualified



usually meet the full recruitment criteria and qualification, as reported by employers

There is a shallow talent pool across the country, and such is the standards for recruitment.

"Most of the roles we need to recruit people for you will have to take them off their jobs because there is limited pool of talents."

Dieudonne K. Perry, Executive Director, SMART LIBERIA

"Staff members we recruit lack the basic skills and tools to work, even being the best students in their schools."

Anonymous

Assessing the Solution Landscape

RTNERSX

CURRICU,

The past decade has seen the rise of various efforts ranging from public policies to public-private partnerships and entrepreneurial solutions geared towards addressing the persistence of gaps in the education-employment nexus.

GOVERNMENT

Invested in bilateral scholarship partnerships and foreign educational programs to students in fields that are not offered in Liberia to boost national capacity for development.

Global Partnership for Education promised the Ministry of Education that if the government can commit about 20% of its national budget to education, they will provide more funding to Liberia's education.

The Ministry of Education conducted a nation-wide assessment of the nation's education systems, and based on the findings, developed a new curriculum consisting of the skills and learning outcomes demanded by the contemporary workforce.

The Ministry launched a new policy called 'Adopt a School,' which encourages individuals and institutions to adopt and provide financial resources and technical support to underserved and underperforming schools across Liberia.

ORGANIZATIONS

Capacity and Career Development

SMART Liberia

implements programs to bridge the skills and employment gaps. The organization runs programs that prepare and match high school graduates with universities abroad. Locally, the organization equips young Liberians with relevant skills and matches them with employment opportunities

PYPP

(President's Young Professionals Program)

prepares young Liberians to be effective public service officials in response to Liberia's capacity gap. The program recruits, trains, and places young professionals in public service roles, and provides continuous coaching and guidance that are crucial to their success.

Teacher's Capacity and Early Childhood Development

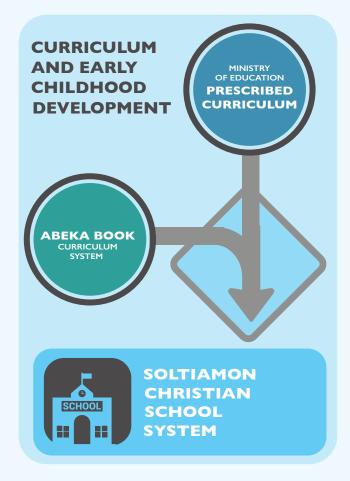
Teach for Liberia

addresses Liberia's teacher challenge and educational crisis by recruiting passionate college graduates or professionals, and providing them with tailored, high-quality training for placement in rural and urban primary schools for two years.

KEEP Liberia

offers varied educational support to Liberian primary students, promoting the culture of reading and comprehension through tailor programs across various schools in Liberia.

SCHOOLS



Soltiamon Christian School System requires and teaches students to read and think critically from a young age, it offers effective advance planning to teachers, promotes mandatory student research and interactivity, and encourages students to take initiatives and be independent thinkers.

EMPLOYERS

WORKFORCE DEVELOPMENT

LIBERIAN EMPLOYERS



J-Palm Liberia

The Kreative Zone

RECRUITMENT

Organizational values alignment
Critical thinking
Problem-solving
Taking on initiative
Innovation
Independent

INVESTMENT

Mentorship Training

O CONTINUED PERSONAL DEVELOPMENT

Networking
Projects
Reskilling
Training
Opportunities

Gaps and Levers of Change

Workforce development efforts have mostly focused on post-secondary education. However, primary and secondary education are crucial for the design of an education system that works. As we think critically about the education that works, reimagining education practices beyond the classroom and preparing students from a young age for the workforce and the variety of career opportunities would have a significant impact on the nation's productivity and economy.

A law requiring at least 20% of national budget committed to education, with at least 40% of this commitment used for programming

Increase the salary and benefits of teachers across the country

Subsidize local organizations and programs that are working **POLICY** program across Liberia LACK OF COLLABORAT AND INVEST **DONORS FMPLOYERS SCHOOLS**

ORGANIZATIONS

to address the education-employment nexus and replicate the

Avoid quick impact solutions;

Prioritize and invest in programs addressing systemic issues offering long-term benefits, impact

> Partner with and offer financial investment to local solutions addressing the workforce challenge and outsource training and recruitment

> female Invest in recruitment. development, and retainment and provide a safe space for their growth

Form relationships with employers, conduct market assessment:

Facilitate students' placement post-graduation

Build relationships with employers, workforce demands and trends;

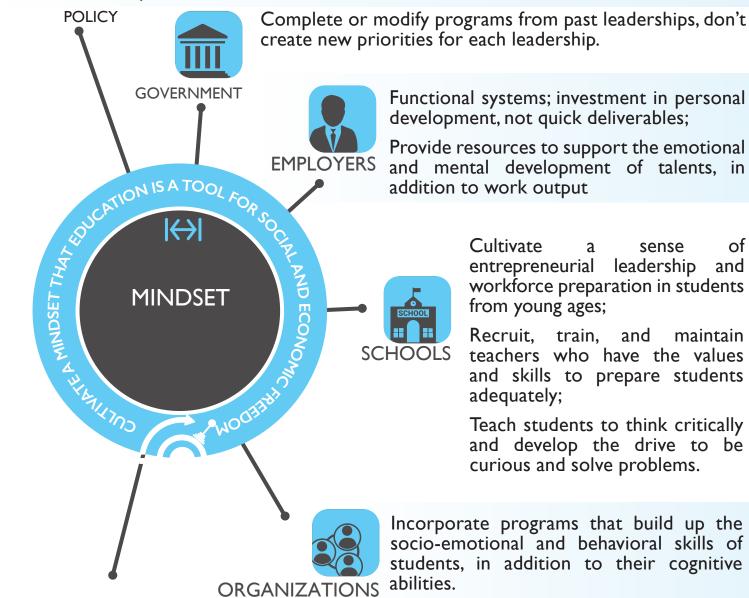
Leverage insights to build programs relevant to employers' demands

Pursue mentorship and career development opportunities available through various networks

STUDENTS



Address short-termism; mandate national education leaderships to prioritize and allocate resources to long-term systemic solutions, not short-term political mandates





Cultivate entrepreneurial, problem-solving mindset and invest time in personal development beyond the classroom



POLICY

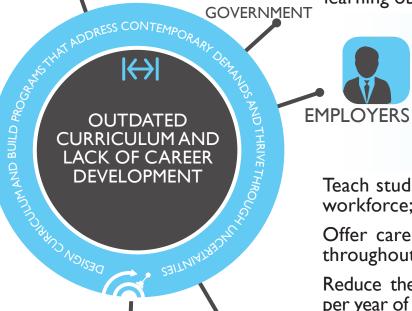
Update national curriculum every three years

Reduce the number of subjects for students to seven per class, math and English being required; students select the subjects that align with their career interests

Mandate all institutions of learning to integrate career develop programs into their academic programs



All schools must adopt the prescribed contemporary curriculum and ensure schools and teachers are effectively delivering on the learning objectives



Offer career development opportunities to high schools students;

Facilitate students' development and successful transition into the workforce through internships, mentorships, and apprenticeship

Teach students skills that are relevant for the workforce;

Offer career develop programs for students throughout their studies;

Reduce the number of subjects students take per year of study; align their course load to their career interests;



Ensure teachers are equipped to facilitate a collaborative and participatory class, not a teacher-centric class;

Encourage mentorship and internships within the learning system for students

Build and strengthen alumni system to foster mentorship, resource mobilization, and support towards the current student network



ORGANIZATIONS

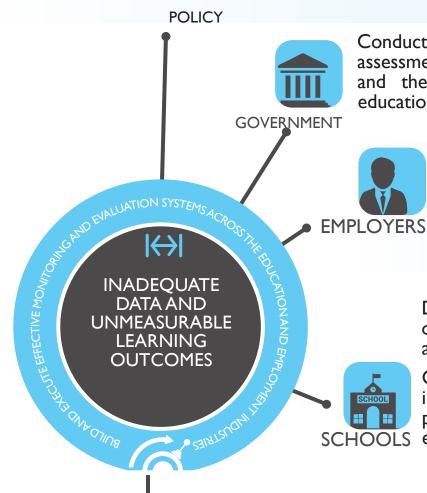
Offer career development and skill training to high school students;

Incorporate the workforce demand into the curriculum and program development processes

Facilitate mentorship for youth and students who participate in career development programs



Create a policy to mandate all employers to frequently report on the state of affairs of their workforce



Conduct biennial monitoring and evaluation assessment on well-defined learning outcomes and the state of affairs of the Liberian education system

Conduct internal evaluations and publish public report on their state of workforce, skills demand, and career opportunities

Define clear learning objectives and outcomes for teachers and students, and develop an evaluation framework

Collect data on the defined learning indicators and track students' post-graduate performances, SCHOOLS employment, or higher education

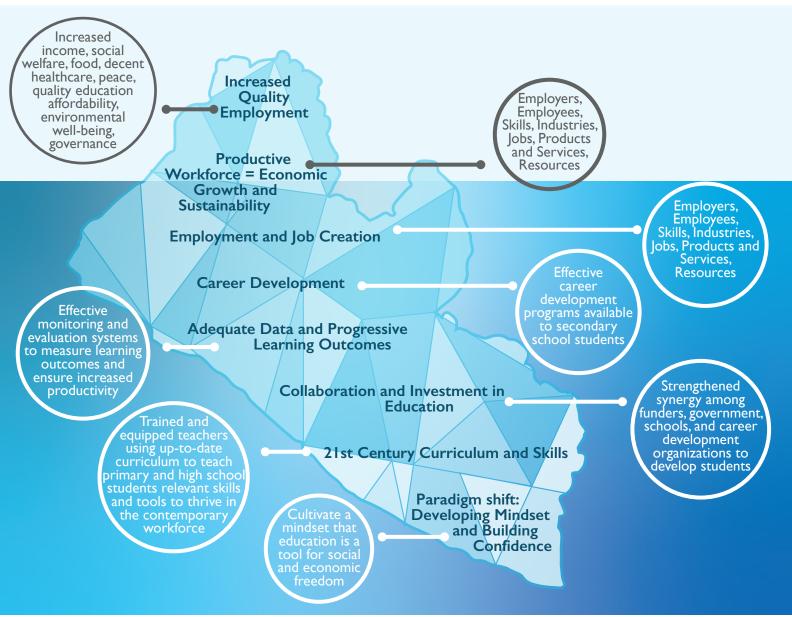


Define clear learning objectives and outcomes for career development programs

Conduct routine data collection from employers, schools, and students and leverage insights to design programs

The Ideal System Map

By incorporating our recommendations and focusing workforce development on primary and secondary students, we can achieve this ideal economic growth.



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